

# OnePay Account fees



	Pay as you go (PAYG)	Active	Active Plus
<b>Monthly package (per calendar month)</b>	£0.00	£9.00	£12.00
<b>OnePay account loads</b>	£1.25	Free	Free
<b>ATM balance enquiry</b>	Free	Free	Free
ATM withdrawals (GBP currency)	£1.25	£1.25*	£1.25*
ATM withdrawals (non-GBP currency)	£2.50	£2.50*	£2.50*
Inclusive number of ATM withdrawals (per calendar month)	0	5	20
*Applicable once the inclusive number has been exceeded for Active & Active Plus			
<b>Up to £50 cashback (UK merchant specific only)</b>	Free	Free	Free
<b>Up to £50 Cashback (International merchant specific only)</b>	Free*	Free*	Free*
*This cashback is only available with an accompanying card purchase. See separate cost(s) of related card purchase transaction above			
Card Purchases (GBP currency)	Free	Free	Free
Online app/ portal management	Free	Free	Free
Transfers to another OnePay card account (Primary customers may transfer to Select customers only)	Free	Free	Free
Card purchases (non-GBP currency)	£1.50	£1.50	£1.50
Foreign currency conversion fee (Currency conversion charge for non-Redemption fee (bank transfer to a UK bank))	2.79%	2.79%	2.79%
Requested by you via the App or Online Portal (Select Customers only):	£1.25	£1.25	£1.25
Requested by you via Customer Services:	£5.00	£5.00	£5.00
Redemption fee (bank transfer to a non-UK bank)	£10.00	£10.00	£10.00
Administration fee for raising a Chargeback	£10.00	£10.00	£10.00
Quasi cash	£1.50	£1.50	£1.50
Declined transaction	£0.50	£0.50	£0.50
Lost/stolen replacement card	£3.00	£3.00	£3.00
Inactivity fee (no use for 60 days)	£3.00	N/A	N/A
PIN reminder – automated telephone service	Free – calls are charged at your standard network rate, calls from mobiles may be higher.		

# OnePay Account Limits

	Primary Customer (Agency introduced only)				Select Customer (additional identification check completed)			
<b>OnePay account maximum balance</b>	£10,000				£60,000			
<b>Maximum and Minimum Card Limits</b>	Per Transaction	Per Day	Per 28 Days	Per Year	Per Transaction	Per Day	Per 28 Days	Per Year
<b>Cash withdrawal via an ATM</b>	£300	£500	£5,000	£18,000	£300	£500	£10,000	N/A
<b>Minimum cash withdrawal via an ATM</b>	£5	N/A	N/A	N/A	£5	N/A	N/A	N/A
<b>Card purchases</b>	£1,500	£2,500	£18,000	N/A	£4,000	£7,000	£20,000	N/A
<b>Number of card purchases</b>	N/A	20	N/A	N/A	N/A	50	N/A	N/A
<b>OnePay Account loads</b>	£3,500	£3,500	£3,500	£18,000	£20,000	£20,000	£20,000	£60,000
<b>OnePay Account loads from a non-corporate source (Select customers only)</b>	N/A	N/A	N/A	N/A	£3,500	N/A	N/A	N/A
<b>Number of OnePay Account loads (which includes Select customers receiving transfers from other OnePay Account Holders)</b>	N/A	3	N/A	N/A	N/A	N/A	N/A	N/A
<b>Transfers to other OnePay Accounts (Primary customers may transfer to Select customers only)</b>	£250	N/A	N/A	N/A	£250	N/A	N/A	N/A
<b>Features</b>	Primary				Select			
<b>Access to your account number &amp; sort code</b>	No				Yes			

Primary customers must complete additional identification checks within 12 months. If you choose not to, your account may close. Visit: [www.onepay.co.uk/primary-and-select](http://www.onepay.co.uk/primary-and-select) alternatively contact us on 0113 320 1900 or email us at [theteam@onepay.co.uk](mailto:theteam@onepay.co.uk) for further assistance.

Modus UK Limited (trading as 'OnePay') is a company registered in England and Wales (No. 05934955). Registered address: Mayfield House, Lower Railway Road, Ilkley, West Yorkshire, LS29 8FL. The OnePay card is issued by PSI-Pay Ltd pursuant to a license by Mastercard® International Incorporated. PSI-Pay Ltd is authorised and regulated by the Financial Conduct Authority of the United Kingdom under the Electronic Money Regulations 2011 (register reference 900011) for the issuing of electronic money. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Using the OnePay card and account is subject to our terms & conditions that can be viewed and downloaded at [www.onepay.co.uk/terms-conditions](http://www.onepay.co.uk/terms-conditions). PAC-MC-01-ENG

For additional information on account benefits and features please visit: [www.onepay.co.uk](http://www.onepay.co.uk)